

1) When will the Housing Authority of the City of Alameda notify me of my housing wait list application status?

The housing wait list application period is now closed. The Housing Authority of the City of Alameda will not be able to return phone calls or emails related to housing wait list status. Wait list applicants will be notified of their status no earlier than April 2025.

Thank you for your interest in living to the City of Alameda. To check your wait list application status, please visit the website below. Also, please ensure that your contact information is current, because if the Housing Authority attempts to contact an applicant and receives no response from the applicants, the applicant will be dropped from the wait list. So please ensure that your email address, mailing address, and phone number within your wait list account is current and accurate.

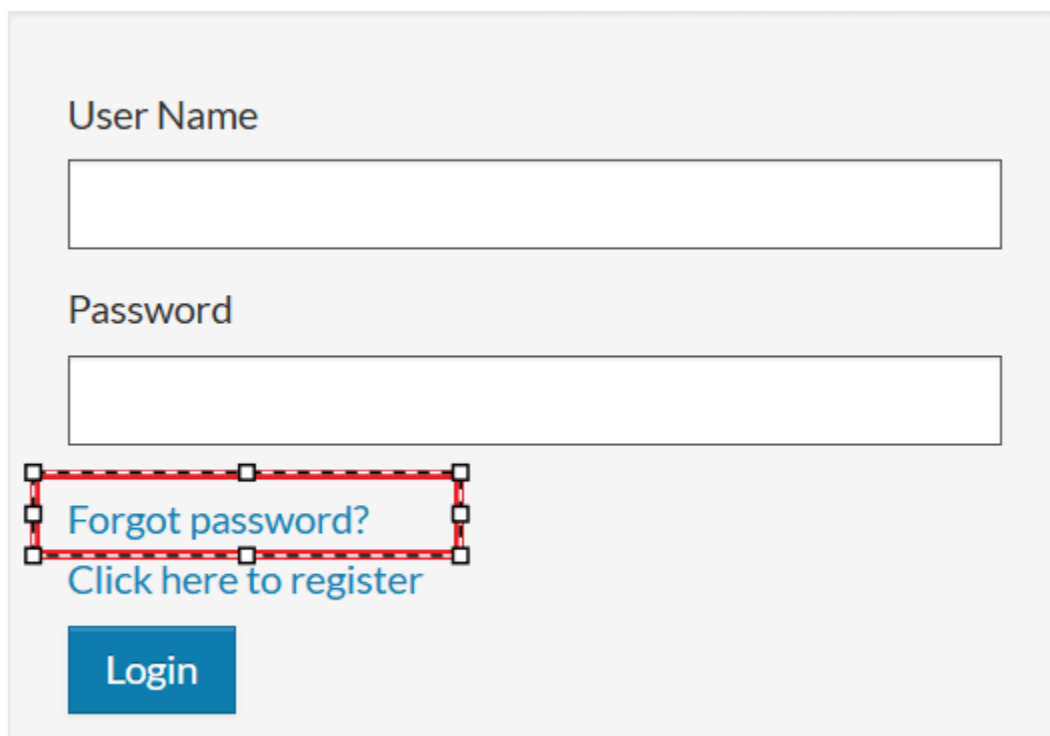
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2) I am having problems logging into my online applicant account, what should I do?

A) Navigate to <https://recertification.alamedahsg.org/>, click on "Applicant login"



B) Click on "forgot password:"



The screenshot shows a login form with the following elements:

- User Name**: A text input field.
- Password**: A text input field.
- Forgot password?**: A blue text link, highlighted with a red dashed border and small square handles, indicating it is the target of the instruction.
- Click here to register**: A blue text link.
- Login**: A blue button.

c) Type in your user name(should be your email) and click submit:

Password Reset

Please enter your user name and we'll send you a link to reset your password.

User Name

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Submit

D) You should then receive a password reset email which provides a link for you to reset your password.

E) If you are still not receiving the password reset email, please verify your email address by coming to the AHA main office at 701 Atlantic Ave Alameda, CA 94501 with your photo ID and staff will verify your email address on file. Office hours are Monday through Thursday 8:30am to 3pm.

3) Will an applicant be automatically provided housing if the applicant is selected to be placed on the wait list?

If the applicant is selected for the housing wait list, AHA will notify the applicant of next steps in the process.

4) If I was already on the waitlist before the waitlist opening in December 2024, will my wait list position change?

Wait lists are ordered in two ways: random lottery assignment and preferences. For families being added to a wait list with applicants from a previous lottery still on the wait list, the new families will receive a random lottery assignment lower than the current/existing wait list applicants. However, the new applicants may be eligible for more preference points than the previous applicants. The families will be ordered by preference points which may result in families who applied in December 2024 receiving housing assistance before applicants from previous lotteries. If two families have the same number of preference points, the families in the earlier lottery will be higher on the list than those from the December 2024 lottery.