

1) When will the Housing Authority of the City of Alameda notify me of my housing wait list application status?

The housing wait list application period is now closed. The Housing Authority of the City of Alameda will not be able to return phone calls or emails related to housing wait list status. Wait list applicants will be notified of their status in March 2025.

Thank you for your interest in living to the City of Alameda. To check your wait list application status, please visit the website below. Also, please ensure that your contact information is current, because if the Housing Authority attempts to contact an applicant and receives no response from the applicants, the applicant will be dropped from the wait list. So please ensure that your email address, mailing address, and phone number within your wait list account is current and accurate.

https://recertificationalamedahsg.securecafe.com/onlineleasing/housing-authority-of-the-city-of-alameda/guestlogin.aspx?utm_nooverride=1&propleadsources=542058=portal&yTrackUser=MTQxMDA2MDA5NSMxNzkxNzg0MTc%3d-X9Tt9GIRmWM%3d&yTrackVisit=MjU1MjE1MjkxMiMzNTAzNjk0ODc%3d-ARfh7JnsGiQ%3d&yTrackReqDT=52142020212912

2) I am having problems logging into my online applicant account, what should I do?

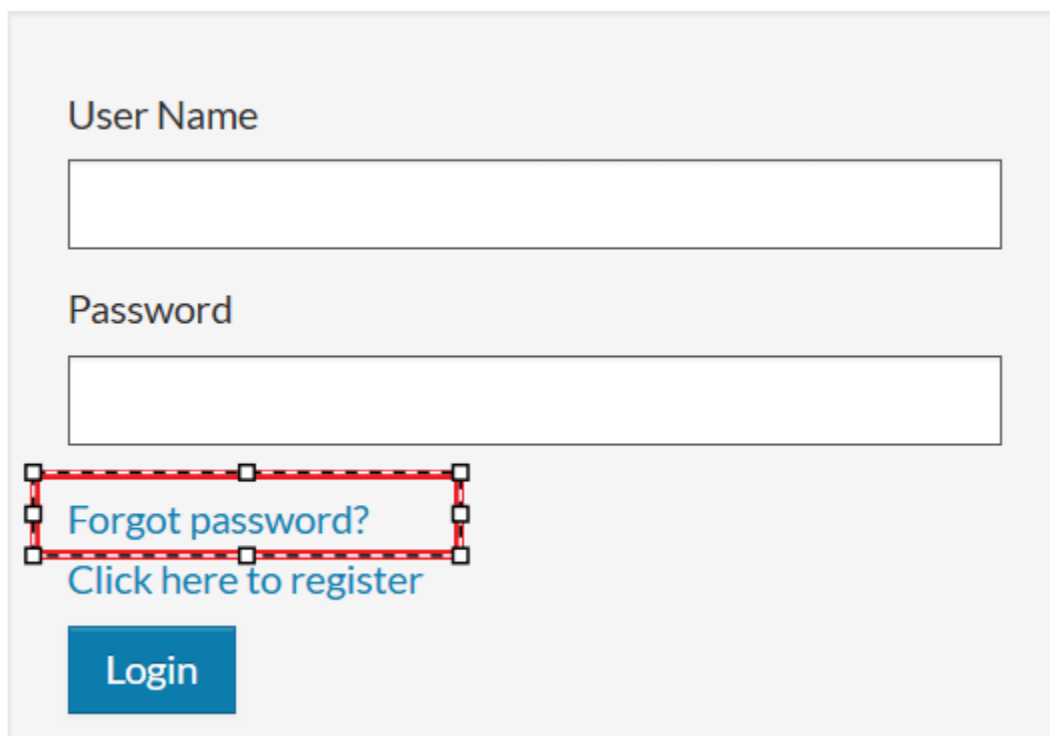
A) Navigate to <https://recertification.alamedahsg.org/>, click on "Applicant login"



The screenshot shows the website's navigation menu with links for Home, VAWA Notice of Occupancy Rights, VAWA Certification - HUD Form 5382, Fair Housing, Family Obligations, Contact Us, and Reporting Requirements. The 'Applicant Login' button is highlighted with a red dashed box. Below the navigation is a banner for the 'Housing Wait List Application' with the Housing Authority of the City of Alameda logo.



B) Click on "forgot password:"



The image shows a login form with the following elements:

- User Name**: A text input field.
- Password**: A text input field.
- Forgot password?**: A blue text link, highlighted with a red dashed border and small square handles, indicating it is the target of the instruction.
- Click here to register**: A blue text link.
- Login**: A blue button.

c) Type in your user name(should be your email) and click submit:

Password Reset

Please enter your user name and we'll send you a link to reset your password.

User Name

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Submit

D) You should then receive a password reset email which provides a link for you to reset your password.

E) If you are still not receiving the password reset email, please verify your email address by coming to the AHA main office at 701 Atlantic Ave Alameda, CA 94501 with your photo ID and staff will verify your email address on file. Office hours are Monday through Thursday 8:30am to 3pm.