



## Housing Wait List Opening

The Housing Authority of the City of Alameda (AHA) will open the Housing Wait Lists for the Housing Choice Voucher program (HCV) and select Project-Based Voucher programs (PBV) on December 3, 2024 at 12:00 p.m. (noon), PST. AHA will stop accepting applications on December 16, 2024 at 12:00 p.m. (noon), PST.

To better serve applicants and to ensure the housing wait list application process is available to all interested parties, including those who are least likely to apply, the entire housing wait list application process is available online at: <https://recertification.alamedahsg.org/>

The online housing wait list application will be available in the following languages: English, Spanish, Chinese, Vietnamese, and Tagalog. For more information, please visit [www.alamedahsg.org](http://www.alamedahsg.org)

## City of Alameda Firefighters Toy Program

Attention AHA Households with children ages (0-17) , please register your child (or children) to receive a free holiday toy via the City of Alameda Firefighters Holiday Toy Program. All AHA households are eligible to participate in the Firefighters Holiday Toy Program. Please submit your toy application for your family by the December 13th deadline, via the link below:

<https://lal1j08reun.typeform.com/toyprogram>



## Tablet Rental Program

Residents of Independence Plaza, Esperanza Apartments, Littlejohn Commons, Rosefield Village, and Anne B. Diamant can borrow an Android tablet for two weeks at a time via the Tablet Rental Program. Please contact the Property Manager or LifeSteps staff at any of these communities to borrow a tablet. Only residents at these properties can borrow the tablet for personal use and/or to complete their AHA recertifications.

## Online Resources from the U.S Department of Housing & Urban Development

The Housing Choice Voucher (HCV) Program helps low-income families, elderly persons, veterans and disabled individuals to access affordable housing in the private market. For an overview of the HCV program and answers to Frequently Asked Questions, please visit this HUD website at <https://www.hud.gov/hcv/tenants>

## Property Manager Contact Information for AHA Residents

Property	Property Manager	Email Address	Phone
Anne B. Diamant	Nicole Bobbitt	Nicole.bobbitt@fpimgt.com	(510) 521-3117
China Clipper	Tasha Hamilton	Tasha.hamilton@fpimgt.com	(510) 995-8651
Eagle Village	Danielle Bernard	Eaglevillage.info@fpimgt.com	(510) 227-5704
Esperanza	Tasha Hamilton	Tasha.hamilton@fpimgt.com	(510) 995-8651
Everett Commons	Andrea Rodriguez	Andrea.rodriguez@fpimgt.com	(510) 217-8683
Independence Plaza	Christina Soto	independenceplaza.cd@fpimgt.com	(510) 865-7288
Littlejohn Commons	Johnna Reece	Littlejohncommons.info@fpimgt.com	(510) 239-4030
Parrot Gardens	Johnna Reece	Parrotgardens.info@fpimgt.com	(510) 995-8341
Parrot Village	Johnna Reece	Parrotvillage.info@fpimgt.com	(510) 995-8341
Rosefield Village	Johnna Reece	Rosefieldvillage.info@fpimgt.com	(510) 227-5704
AHA Scattered Sites	Andrea Rodriguez	Andrea.rodriguez@fpimgt.com	(510) 217-8683
AAHC Scattered Sites	Andrea Rodriguez	Andrea.rodriguez@fpimgt.com	(510) 217-8683

## AHA Housing Programs Staff Contact Information

### Annual Recertifications & Interim Adjustments

Tenant last names starting <b>A - HENN</b>	Corliss Glanton	(510) 747-4309	cglanton@alamedahsg.org
Tenant last names starting <b>HENO - OT</b>	Jo Ann Harris	(510) 747-4329	jharris@alamedahsg.org
Tenant last names starting <b>OU - Z</b>	Minh Hoang Pham	(510) 747-4347	mpham@alamedahsg.org

### Portability / Eligibility

Tenant last name starting <b>A - M</b>	Dee Dee Adeosun	(510) 747-4319	dadeosun@alamedahsg.org
Tenant last name starting <b>N - Z</b>	Simone Kittles	(510) 747-4301	skittles@alamedahsg.org

### Housing Program Dept Supervisors

<b>Housing Programs Supervisor</b>	Komal Goundar	(510) 747- 4367	kgoundar@alamedahsg.org
<b>Assistant Director of Housing Programs</b>	Ronaldo Babiera	(510) 747- 4331	rbabiera@alamedahsg.org

## AHA's Ombudsman Program

The Housing Authority of the City of Alameda Ombudsman is a solution-oriented community resource available to all AHA tenants, AHA program participants, AHA landlords, and other community organizations that represent AHA tenants or clients. AHA tenants, AHA program participants, and AHA landlords are encouraged to first call their designated AHA contact person before contacting the Ombudsman Program. Ombudsman Program contact info is (510) 747-4358 / ombudsman@alamedahsg.org.

## Important Information for Housing Program Participants

**Online Recertification:** Rent Café enables AHA participants (or their family members) to complete annual recertifications online via cell phones, tablets, laptops, or desktop computers. Participants can upload proof of income, assets, or other recertification documents directly via Rent Café. AHA staff are currently offering participants in-person and online assistance with completing the recertification process. Assistance can also be provided over the phone and LifeSTEPS staff can also assist with recertifications. Note: Started on January 1, 2024, all adult household members must attend the re-exam meeting in person at our offices at 701 Atlantic Avenue. AHA participants will be sent notice of such a meeting in writing.

**Rent Café Website Link:** The Rent Café online system can be accessed via this link:  
<https://recertification.alamedahsg.org/>.

**Rent increase/decrease (interims):** Log in to Rent Café and click on “Report A Change” to complete a rental payment adjustment. Documents can be directly uploaded into Rent Café for efficient processing of your interim request.

**Informal Hearings:** To request an informal hearing, please call (510) 747-4322.

**Termination:** If you received a lease termination notice or have given your landlord notice, contact your Housing Specialist. If you have received a termination of assistance notice, please follow the directions in the notice.

**HQS Inspections:** Please note HQS inspections are actively occurring at all AHA properties. Participants in the assistance programs may have annual or triennial inspections, depending on the type of program assistance they receive.

**Maintenance/Repairs:** Consult your lease for contact info or contact your property manager.

**Translation:** Translation is available for free in all languages. Call 510-747-4300 for assistance.

**Reasonable Accommodations for persons with disability:** Send email to [ra@alamedahsg.org](mailto:ra@alamedahsg.org) or call (510) 747-4326.

**Notice to Live in Aides:** If you are an approved Live In Aide (LIA) in a Housing Choice Voucher household, this is a reminder that you can be removed at any time by the voucher holder and if that happens you must leave the property. If the disabled voucher holder you are assisting passes away, you must also leave the property. **Please note you are not a tenant and have no continued right to reside in the property if the LIA relationship is ended by the voucher holder, or by the Housing Authority.** The voucher holder is responsible for communicating changes regarding the LIA to the Housing Authority. However, if the voucher holder passes away or is absent from the unit for more than 30 days, the LIA must report this to AHA promptly.

**Social Services are available:** These social services are provided at no cost to voucher holders and AHA tenants plus family members living in their households. Contact the LifeSTEPS team at:

-Angel Reyes (Family and Scattered Sites): (510) 410-0161 / [areyes@lifestepsusa.org](mailto:areyes@lifestepsusa.org)

-Trevor Jackman (Rosefield Village): (510) 566-3706 / [tjackman@lifestepsusa.org](mailto:tjackman@lifestepsusa.org)

-Raquel Ellis (Seniors): (510) 306-8033 / [rellis@lifestepsusa.org](mailto:rellis@lifestepsusa.org)

## Get Connected to AHA

AHA encourages all AHA housing program participants and tenants and to stay connected with AHA by either signing up for email newsletters at [www.ahagroup.click](http://www.ahagroup.click) or following AHA on social media (Facebook and LinkedIn).



Housing Authority  
of the  
City of Alameda

701 Atlantic Avenue  
Alameda, CA, 94501

PRESORTED STANDARD  
US POSTAGE

PAID  
OAKLAND, CA

PERMIT NO 2508

# QUARTERLY NEWSLETTER

## AHA Main Office Hours

Monday - Thursday

8:30am to 3pm

### **Family Self Sufficiency (FSS) Program**

Become the next remarkable success story in the FSS Program by achieving long-term career goals and economic independence. The Family Self Sufficiency (FSS) program is for individuals that have a Housing Choice Voucher (HCV) or Project-Based Voucher (PBV) with the Housing Authority of the City of Alameda. The FSS Program is designed to assist families and individuals in becoming financially stable by providing individualized case management services plus financial incentives. Participation in the FSS program is voluntary and requires a five-year personal commitment by participants. The FSS program emphasizes employment, career development, education, training, and credit readiness. For more info, call (510) 747-4331 or visit: <https://www.alamedahsg.org/housing-programs/family-self-sufficiency-program/>