

NEED AN APPOINTMENT?

Property management applicants and tenants are seen by appointment only; no drop-in visits to our office are allowed. If you need to speak to an AHA staff person about a property-related matter, contact:

- Michael Derkacz, Senior Property Manager at (510)747-4308, mderkacz@alamedahsg.org
- Siam Peav, Housing Specialist at (510)747-4303, speav@alamedahsg.org

Residents at Esperanza, Parrot Village/Gardens, Independence Plaza, and Anne B Diamant, may contact their Resident Manager for non-emergency issues.

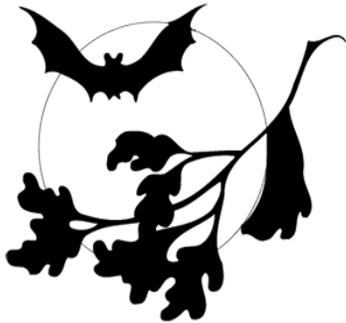
Maintenance Requests

*Phone: (510) 747-4317

*Email: workorders@alamedahsg.org

*For After Hours Emergencies, call: (510) 747-4300, press 5, then 4

The **Children of the World Reading Room** at Esperanza is now open on Tuesdays from 3:00 to 4:30 pm. Kids can read aloud, check out books, earn prizes and make some cool arts and crafts! ALL housing choice voucher participant children are welcome to join in on the fun!



Halloween Safety Tips

COSTUMES

- Plan costumes that are bright and reflective. Consider adding reflective tape to costumes & trick-or-treat bags.
- Make sure that shoes fit well & that costumes are short enough to prevent tripping or contact with flames.
- Because masks can limit or block eyesight, consider non-toxic makeup and decorative hats instead.
- When shopping for costumes, purchase those with a label clearly indicating they are flame resistant.

TRICK-OR-TREAT TIPS

- A parent or responsible adult should always accompany young children.
- If your older children are going alone, plan a route ahead of time & agree on a time when they should return home.
- Give flashlights with fresh batteries to all children & their escorts.
- Only go to homes with a porch light on & never enter a home or car for a treat.
- Because pedestrian injuries are the most common injuries to children on Halloween, remind Trick-or-Treaters:
 - Stay in a group.
 - Carry a cellphone for quick communication.
 - Stay on well-lit streets & always use the sidewalk.
 - Never cut across yards or use alleys.
 - Only cross the street as a group & always use crosswalks. Never cross between parked cars or out of driveways.
 - Remember that motorists may have trouble seeing Trick-or-Treaters. Just because one car stops, it doesn't mean others will.



Housing Authority of the City of Alameda

Fall 2016 Newsletter

AHA Office Hours

Monday – Friday, 8:30 am – 5:00 pm
We are closed every other Friday

Upcoming Holiday Office Closures:

Friday, November 11th - Veterans' Day
Thursday & Friday, November 24-25 Thanksgiving
Monday, December 26th – Christmas
Monday, Jan 2nd - New Year's
Monday, January 16th – MLK Jr.

Our office will be open in the mornings only, from 8:30 am – 12:00 pm, Tuesday, December 27 – Friday, December 30

Please see our website, www.alamedahsg.org for up to date information on other office closures.



2016 Holiday Season Information from the Alameda Food Bank

Turkey/Holiday Food Bag Giveaway

- Saturday, Nov 19 (Check the Food Bank website for exact time & location)
- Bags will be distributed on a first come, first served basis
- Limit 1 turkey and 1 holiday bag per household

Grocery Gift Cards will be distributed throughout the month of December when households pick up their pantry package.

To participate, households must be registered clients of the Alameda Food Bank by November. To register with AFB, visit www.alamedafoodbank.org and go to the Get Food tab, or call AFB at (510) 523-5850.

Rent Payment Deadlines

We no longer issue monthly statements for our tenants. Please pay your rent on time – it is due on the 1st and late after midnight on the 5th. Late fees apply on the 6th & beyond.

We strongly advise tenants to pay rent by personal check during business hours. If you leave payment in the lobby drop box, we recommend that you enclose your payment in an envelope with your name and address written on it.

Our finance window is open from the 26th – 6th of each month from 8:30-4:00 pm. The window is closed on the 7th - 25th each month. If you have questions about your rent during the closed period, please contact your Housing Programs/HCV case worker or the property management department.

Covered California Open Enrollment

Covered California is the place where Californians can get brand-name health insurance under the Patient Protection and Affordable Care Act. It's the only place to get federal premium assistance to help you buy private insurance. You may qualify for a discount on private insurance, or get health insurance through the state's Medi-Cal program.

All Californians can sign up during open enrollment beginning November 1, 2016 through January 31, 2017. You may also be eligible to sign up at any time during the year due to a life-changing event such as getting married, having a child or moving. Enrollment in Medi-Cal is year-round, as well.

For more information, visit:
<http://www.coveredca.com/>



AHA welcomes our new Director of Property Operations, Lisa Caldwell! Lisa brings a wealth of experience in affordable housing, property management and real estate. She will be supervising the property management and maintenance departments, and looks forward to meeting our AHA tenants.

We also welcome Kimberly Brooks, the new Director of Social Services! If you need assistance or resources, contact Kimberly:

- By phone at 510-865-7289
- Visit her at Independence Plaza, 2nd Floor Office on any posted date
- Or call our Resident Message Line at 855-395-4463



Empowerment. Impact. Community.
One STEP at a time.

CHRIST EPISCOPAL CHURCH ANNUAL COMMUNITY THANKSGIVING FEAST

11:00 am to 2:00 pm on Thanksgiving Day

In the Christ Church Parish Hall,
1700 Santa Clara Avenue

Everyone is welcome!